



## IPv6 Update Q4 2019

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# We're Hyperoptic

Fast | Reliable | Customer service

## UK's hyperfast broadband

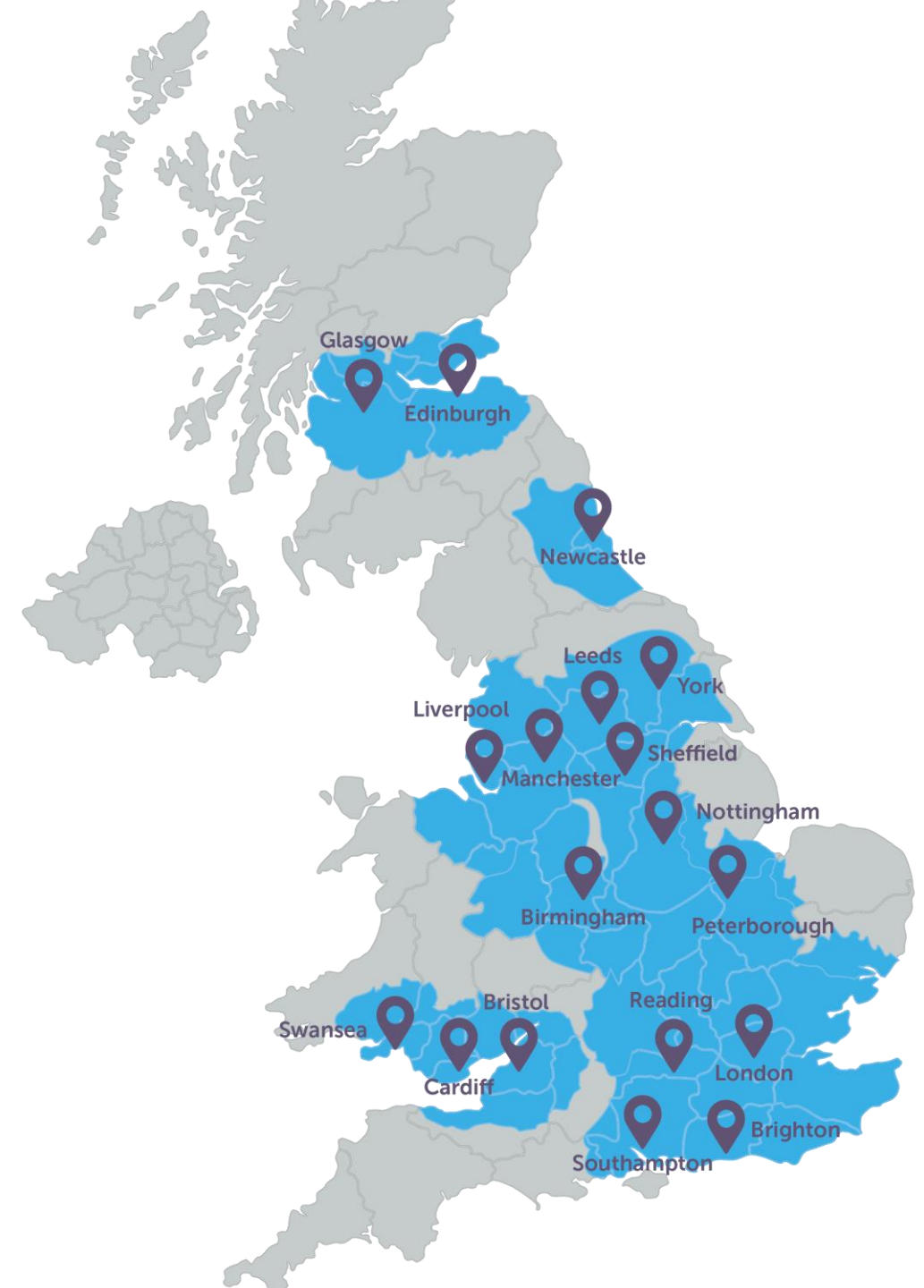
- Speeds of up to 1,000Mb
- Symmetrical upload and download speeds
- More than 18 times faster than the UK's national average

## We're building our own dedicated fibre network

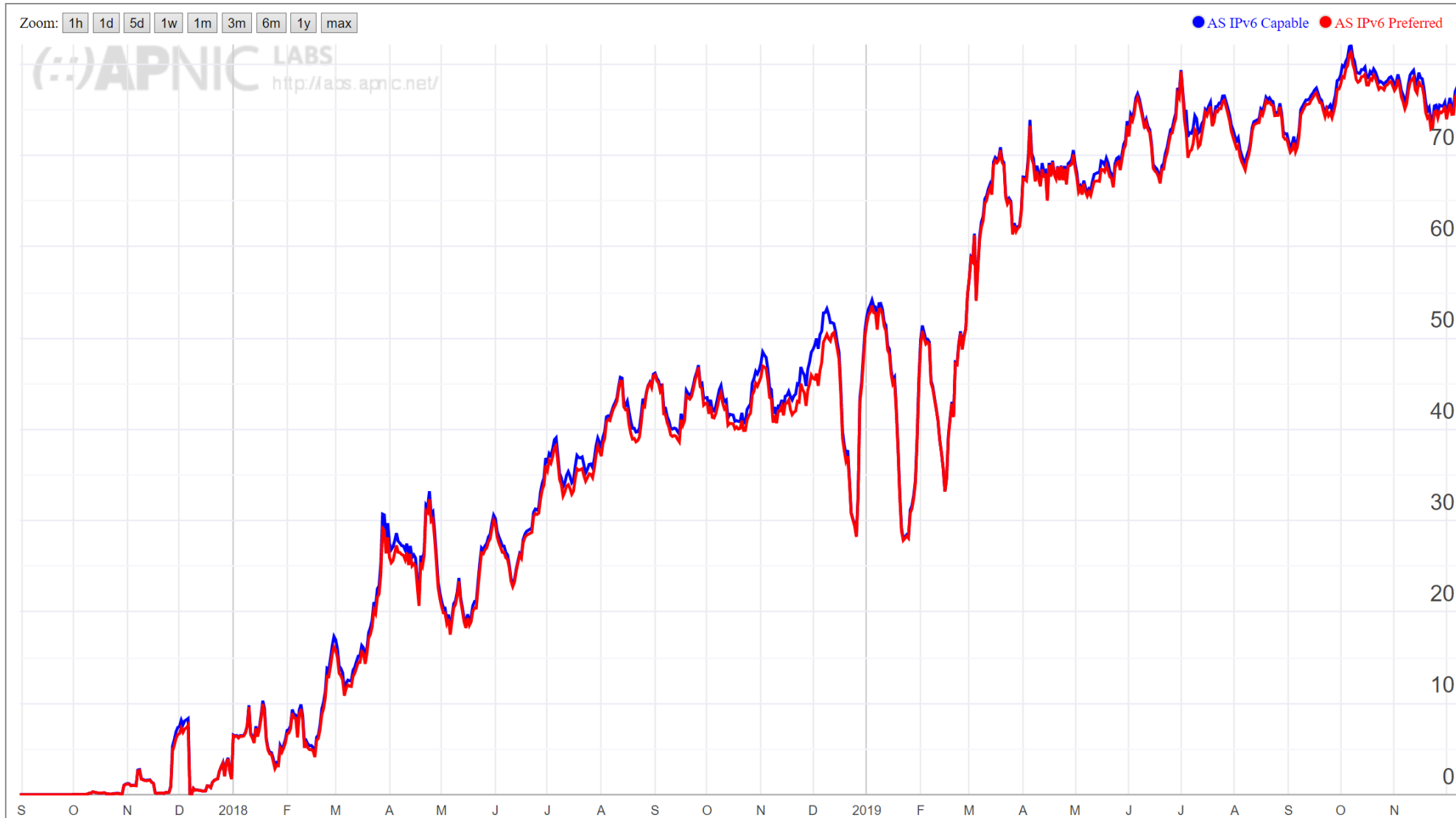
- Partnership with 200+ developers
- 43 towns and cities and more than 400,000 homes and businesses passed
- On target to reach 2 million homes and businesses by 2021 and 5 million by 2024

## Rock solid reliability

- We bring the strength of full fibre directly from the exchange
- Excellent Trustpilot rating with over 2,700 5-Star reviews
- Best Customer Service award at the 2019 Internet Service Providers' Association (ISPA) awards



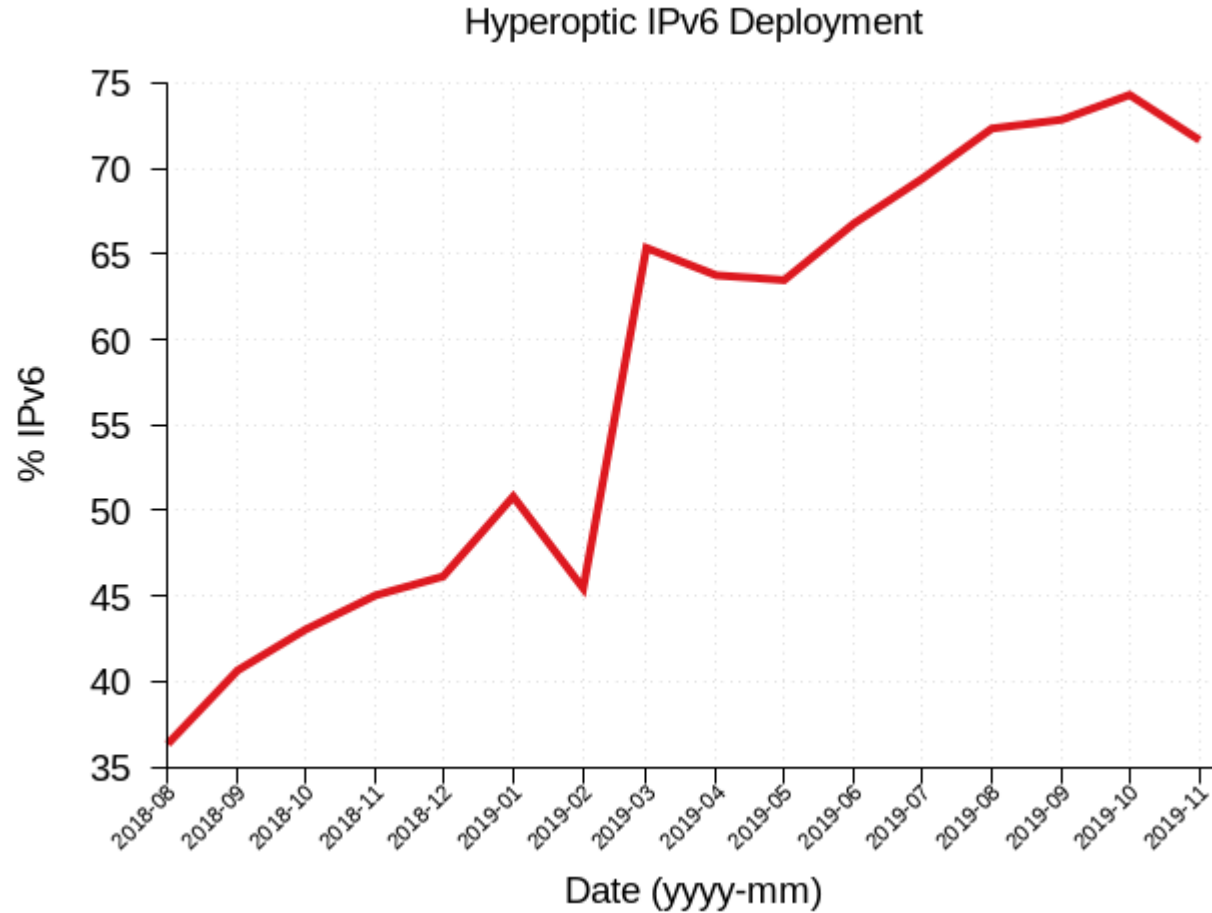
# IPv6 rollout started in late 2017 (APNIC Labs)



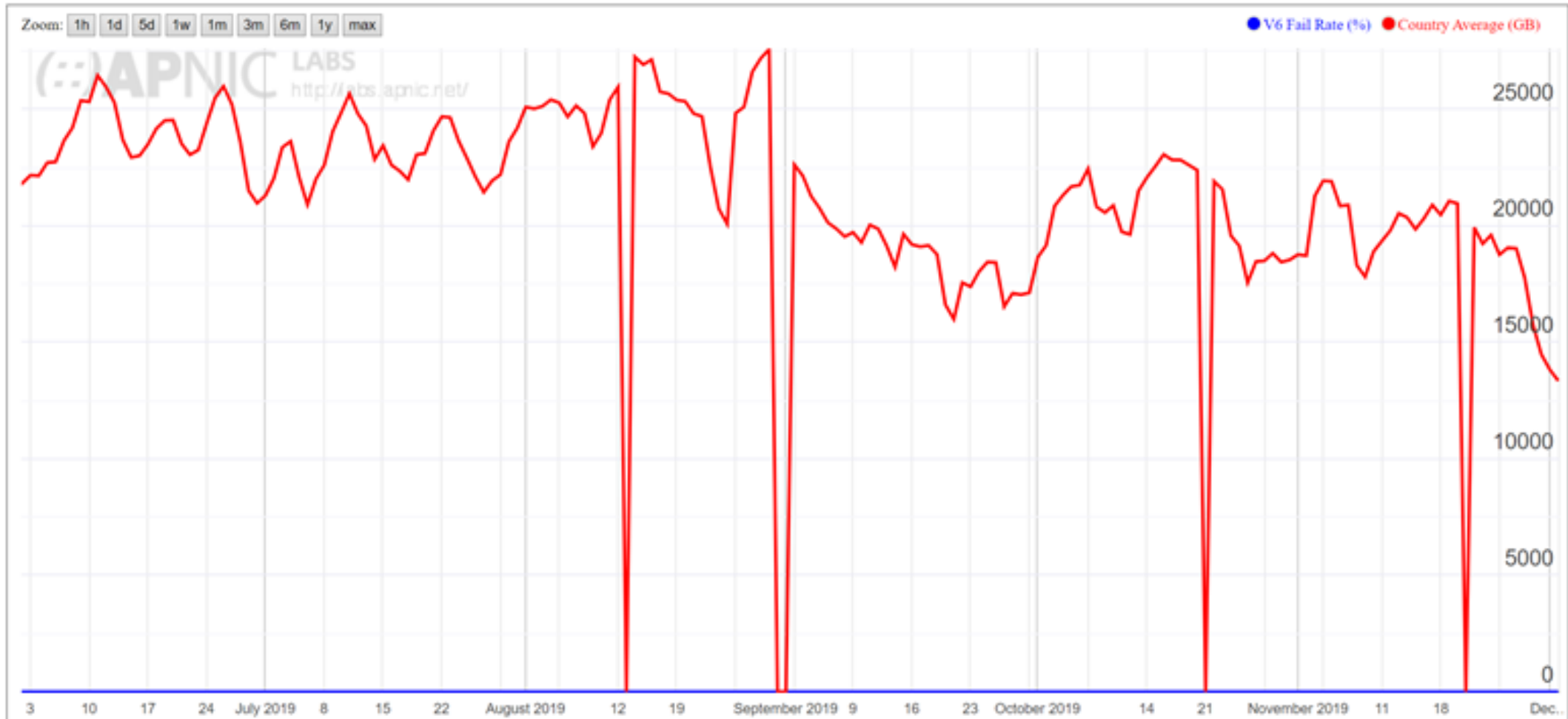
# December 2019 IPv6 Penetration



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# APNIC Lab - Hyperoptic IPv6 Fail Rate is ~0% (Blue Line)



# Aggregate IPv4 (green) IPv6 (blue) Inbound

